DreamHalt.com

Wish List Property

Version 1.0

Status: Draft

Application Management

## Manage Wishlist

### Purpose

With this use-case the user can add/remove properties to his wish list.

### Actors

Any Host and Any Guest.

## Add to wish list :-

In this use case the user can add or remove any property to his wish list from a link in his profile.

* There will be two buttons with each property i.e. Add to wish list and Book.
* When the user clicks on Add to wish list button, the property will be added to his wish list.
* This wish list will be shown to him in a link in his profile.

## View Wishlist :-

In this use case, user can manage all the wishlist that he has created,

* When a user clicks on View Wishlist, A screen will appear and all the property corresponding to particular wishlist will be shown.

## 1.4 Remove from wish list :-

In this usecase, when a user goes to view his wishlist, He can remove the property from his wishlist if he wish to.

* When a user clicks on “cross” button, Property will be removed from his wishlist.

**2 Customer Support :**

2.0.1 Purpose

With this use-case the user can interact with our executive directly without sign-up.

2.0.2 Actors

Any Guest, Any host and Any Visitor.

**2.1 Chat Box:-**

* The chat service will be available for everyone.
* When the user types and send a message through chat-box.
* The message will be send to the executive.
* Then the executive will reply back to the user and assist him.

**2.2 Ivrs system.**

In this use case, User can be facilitated with a IVRS system for registering various complaints and servies.

**3 Recommendation:**

In this use case, User can write recommendation to any Host, any Guest, Any Property.

A user who has a trust score of 10 will get a recommendation from Dreamhalt Pvt Lmt.

4 **Reviews & Rating :**

In this use case, When a guest complete his visit to any host, Guest & Host can provide reivews to each other about their experience and rate them according to their behavior or property. It would help other prople to trust the Guest & Hosts requesting for their help for a stay.